



CRITERION - 2 Metric 2.5.2	Percentage of student complaints/grievances about evaluation against total number of students appeared in the examinations during the last five years
Response	0.35
Web link	https://eternaluniversity.edu.in/docs/SSRMetric-2.5.2.pdf

Summary Tables

2.5.2.1: Number of complaints/grievances about evaluation year-wise during the last five years

Year	2022-23	2021-22	2020-21	2019-20	2018-19
Number of complaints/grievances	1	2	4	19	9

2.5.2.2: Number of students appeared in the examination conducted by the institution year wise during the last five years

Year	2022-23	2021-22	2020-21	2019-20	2018-19
Number of student	1675	2170	1280	2502	2422

$$\begin{aligned}
 \text{Formula} &= \frac{\text{Total number of complaints or grievances about evaluation}}{\text{Total number of students appeared year wise during last five years}} \times 100 \\
 &= \frac{35}{10049} \times 100 \\
 &= 0.35 \%
 \end{aligned}$$

File Contents

Description	Web link
2.5.2 - Datasheet	https://eternaluniversity.edu.in/docs/2.5.2-Datasheet.xlsx
2.5.2(1) List of students applied for re-evaluation	https://eternaluniversity.edu.in/docs/2.5.2(1)-Listofstudentsappliedforre-evaluation.pdf