



CRITERION-5:	The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases (5)
Metric 5.1.4	(5)
Response	A
Weblink	https://eternaluniversity.edu.in/docs/SSRMetric-5.1.4.pdf

File contents:

Description	Weblink
5.1.4-Datasheet	https://eternaluniversity.edu.in/docs/5.1.4-Datasheet.xlsx
5.1.4(1)-Implementation of guidelines of statutory/regulatory bodies	https://eternaluniversity.edu.in/docs/5.1.4(1)-Implementationofguidelinesofstatutoryregulatorybodies.pdf
5.1.4(2)-Organization-wide awareness and undertakings on policies with zero tolerance	https://eternaluniversity.edu.in/docs/5.1.4(2)-Organization-wideawarenessandundertakingsonpolicieswithzerotolerance.pdf
5.1.4(3)-Mechanisms for submission of online/offline students' grievances	https://eternaluniversity.edu.in/docs/5.1.4(3)-Mechanismsforsubmissionofonlineofflinestudents%E2%80%99grievances.pdf
5.1.4(4)-Timely redressal of the grievances through appropriate committees	https://eternaluniversity.edu.in/docs/5.1.4(4)-Timelyredressalofthegrievancesthroughappropriatecommittees.pdf

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